

Annual Review and Statistical Summary of Office of Professional Standards (OPS) complaints for 2024

Statistical Table:

External	2021	2022	2023	2024
<u>Citizen complaint</u>	21	8	7	9
<u>Sustained</u>	4	1	1	0
<u>Not Sustained</u>	2	1	0	3
<u>Unfounded</u>	9	1	6	0
<u>Exonerated</u>	2	5	0	3
<u>Not Provable</u>	2	0	0	N/A*
<u>Misconduct not based on original complaint</u>	0	0	1	0
<u>Training Failure</u>	0	0	0	0
<u>Pending</u>	2	0	0	2
Internal	2021	2022	2023	2024
<u>Directed complaint</u>	6	8	3	1
<u>Sustained</u>	3	5	2	0
<u>Not Sustained</u>	0	0	0	1
<u>Unfounded</u>	3	1	0	0
<u>Exonerated</u>	0	1	0	0
<u>Not Provable</u>	0	0	0	N/A*
<u>Misconduct not based on original complaint</u>	0	0	0	0
<u>Training Failure</u>	0	1	0	0
<u>Other</u>	0	0	0	0
<u>Pending</u>	8	0	1	0