

Town of Apex

Citizen Satisfaction Survey

Open-Ended Comments

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2020

Submitted to the Town of Apex, NC

by:
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Q17a. Why are you dissatisfied with parts of the planning and development process?

- AFTER DEVELOPMENT HAS BEEN FINISHED, LOADS OF DEBRIS ARE LEFT AND IT TAKES MONTHS TO GET THEM CLEANED UP. PROJECT INFORMATION IS NOT EASILY ACCESSIBLE, LIKE FLYERS AND POSTERS.
- Allowing over development of Apex has led to sprawl and crowded roadways. In addition I thought a new building was supposed to be mixed use commercial residential. I only see large housing developments with houses priced \$400k and up. So, despite what we were told years back, Apex is now a commuter community known for its Suburban sprawl and chain stores.
- An Electrical Operations Center was placed in the middle of a residential community where it does not belong nor does it legally belong there. Duke energy would not be able to put a facility like this in this neighborhood. The town does not abide by the rules. This is due to poor planning and very bad decisions. Other towns like Cary do not make these horrific mistakes. This facility was forced on the residents of the area and we had no say over any part of it. The town was not honest and forthright with the community and people's home values have dropped considerably because of it. Very disappointed! Not the peak of good living, I would say the opposite. Town council are bullies who do not listen to the residents of Apex.
- Apex Electrical Operations Center
- Apex is letting too many developers in and the schools and streets can't handle it. Fix the potholes you have. It's growing too fast and cannot sustain. SLOW DOWN development. It's greed on your part.
- Awareness and ability to voice opinions in development is important.
- Bring more businesses, like RTP type corporate offices, to Apex. Bring more national retail chains, malls, restaurants, etc. to Apex. Work on bringing Trader joes, Whole Foods, etc. to Apex.
- BUILDING TOO MANY TOWNHOUSES/APARTMENTS. NEED MORE LOWER COST HOUSING.
- CALLING ABOUT INFO ON POSTED SIGNS AND NOONE KNOWS ANSWERS. TOWN COUNCIL TOPICS ARE NOT READILY AVAILABLE WITHOUT DIGGING.
- Citizen concerns are neglected and/or completely ignored. The lack of available affordable housing especially for senior adults and middle class families.
- Citizen input is ignored. As a long time native, having witnessed over and over again at town meeting, planning meeting, etc., just proves it. Just a formality. We natives have NO say.
- Citizen input is only a formality, a requirement. The town officials do not care. They allow developers to rule.
- Come to my neighborhood and see the parking situation. There are some areas that are unsafe and make 2 way traffic unpassable.
- Constant building in this area is destroying wildlife and causing apex builders to build larger and larger homes in this area.
- Costco & environs did not improve town quality of life. Made 64 traffic so much worse. I don't know what the gain was from a tax base perspective, but it couldn't have been worth it for our family.
- Decisions have been made without the best interest of residents. For example, electric operations facility constructed in the middle of a neighborhood. This should have been reconsidered when it came back up and homes were built around regardless of legal obligation.
- Developers and home builders have too much clout and do not contribute enough to our town infrastructure.

- Development is overwhelming, traffic issues aside from turn lanes into developments are not addressed adequately. Schools and retail not sufficient. As far as I know no reside right development has been turned down
- Developments need to be more pedestrian friendly- consider impact on traffic and traffic flow.
- DISCONNECT BETWEEN TIME OF APPROVAL AND PLAN IMPLEMENTATION, TOO MUCH TIME SO THAT NOONE ACCEPTS RESPONSIBILITY.
- DO NOT KNOW HOW TO FIND INFO ABOUT PROPOSED PROJECTS OR BOARDS DECISION PROCESS.
- Does not adequately take into account needed infrastructure prior to implementation. Roads and streets around town are undersized for the traffic load. Tired of the ""that's a NCDOT road"" excuse for all the traffic problems created by the town's inability to work with other agencies to get the infrastructure in place or scheduled prior to adding the loading (i.e.. townhome/apartment complexes.) Specifics = 64, 55, 1010 road.
- Don't know plans for highway changes- been well over a year. Need affordable home with main floor master bedroom, not everything needs to be a development with homes that look alike.
- DON'T PUSH HIGH DENSITY DEVELOPMENT AND PUBLIC TRANSIT. WE DON'T WANT TO BECOME ARLINGTON VIRGINIA. DON'T PUSH AFFORDABLE HOUSING, IT IS A WASTE OF TAX PAYER DOLLARS. FINISH APEX PEAKWAY.
- Examples of poor development in Apex 1. Building of a Lidl grocery store in a residential complex 2. No traffic direction out of Costco leading to dangerous traffic clogging on US64 as Costco customers make u-turns at Laura Duncan. They are not aware of the service road behind Costco and are not directed to use that service road.
- EXCESS OF NEW NEIGHBORHOODS WHERE ALL TREES ARE REMOVED-WOULD LIKE TO SEE REQUIREMENT TO KEEP SOME MATURE TREES
- FINDING EASILY DIGESTIBLE INFO ABOUT EXPANSION OF 540 HAS NOT BEEN SIMPLE.
- GROWING TOO FAST--TEAR DOWN ONE HOME AND BUILD 3 IN ITS PLACE. ABSOLUTELY NOTHING A SINGLE WCPSS TEACHER CAN AFFORD TO BUY AS A HOME.
- Growth and planning is happening too fast, citizens are not informed until everything has been planned and finalized.
- GROWTH IN APEX IS OUT OF CONTROL, NEED REDUCTION AND COMPLETE STOP OF ANNEXATION.
- Growth is out of control!! traffic/roads are not able to handle all of the new people, and upgrades to these are not happening quickly enough.
- Growth rate is to rapid. I am not suggesting that we should not grow, but do it strategically.
- High diversity, clear cut developments having visible environmental impact.
- How many townhomes and apartments do we need ?
- I am admittedly not very informed but it feels like there is a lack of commercial, park, and school development in relation to the home development.
- I don't believe that adequate consideration is given around the finite natural resources available in Apex and neighboring communities when considering both residential and commercial development. We will tap out all that Mother Nature has to offer instead of preserving it and being good stewards of it.
- I don't feel information is adequately communicated to let residents know where/when/how to find proposals of new developments. I have served on my neighborhood (Haddon Hall) HOA Board, and that is where I typically become knowledgeable about town plans, particularly when they impact my neighborhood. We need more communication avenues to keep residents better

informed. It will help if I start attending town meetings, if that is possible now during a pandemic. I did, however, attend a Zoom call regarding the Apex PD a while ago in 2020.

- I don't feel the town is honest and forthcoming with all plans and developments that are approved but not yet started. I also don't feel the residents are given proper notice before a development plan is voted on by town council that may effect them.
- I don't like the growth of the town...the clear cutting of trees and building of townhouses and apts.
- I feel a much better job could be done on bringing more mom and pop restaurants in.
- I feel that some of the decisions made don't consider traffic flow, traffic is getting terrible.
- I guess it would be nice to have a digital newsletter of specifically only the items that were under development. On that report, it would be nice to have listed a brief description of the projects, where the projects were in their lifecycle development, the areas they would impact, a link to the project management/reporting site for further information
- I never know what is being decided on as I am new to the area and am not completely sure where Apex lines are in reference to Cary
- I still feel like huge developments are still happening without proper planning of streets and schools.
- I think that we could do significantly more to make downtown Apex a destination while preserving the historical town area. More space to walk around and restaurants for dining.
- I think the citizen's opinions aren't really taken into consideration. Apex is determined to become Cary and really, if we had wanted to live in Cary, we would have purchased homes there. The overdevelopment of what was once nice open spaces WITH TREES is very sad and depressing. Publix should have been built out by 64 and those homes should have been built where Publix is. Why did you have to put all that retail and a Gas Station (seriously) back by the homes and across from an elementary school? It's just sad compared to how nice it used to be. But you don't care. You only care about expanding.
- I think the growth of Apex in the last couple years has taken many of the qualities that I loved about Apex away. The greed of incessant development is apparent. I believe we COULD say no to new developments from time to time. I believe that we don't need a million townhome communities at every corner. I think the whole idea of "smart growth" has gone by the wayside in the past 3-4 years.
- I think the planning on new development should have been thought thru better.
- I think the town is to quick to approve new builds. Do we need 10 mattress stores?
- I WOULD LIKE DEVELOPMENT TO SLOW DOWN SO INFRASTRUCTURE CAN CATCH UP
- I'm so tired of new cardboard townhomes on every corner. Those overcrowded, characterless developments are ugly to look at and bring an excessive amount of new residents to Apex to crowd our schools, parks and streets.
- IMPACT OF STORM WATER RUNOFF OUTSIDE OF THE IMMEDIATE AREA PLANNING NOT MANAGED OR CONSIDERED
- Information could be easier to access.
- INFORMATION IS DIFFICULT TO ACCESS. PUBLIC INPUT IS VERY LIMITED AND USUALLY DISREGARDED.
- Information is not disseminated out.
- INFRASTRUCTURE, ROADS, SEWAGE NOT KEEPING UP WITH DEVELOPMENT.
- IT APPEARS THAT THE PLANNING BOARD APPROVES EVERYTHING THAT COMES BEFORE THEM. I UNDERSTAND IF SOMETHING WAS OBLIGATORY BEFORE LAW-BUT AS A TOWN WE SHOULD BE ABLE TO CHOOSE WHAT WE WANT.

- IT IS DIFFICULT TO FIND OUT WHAT IS BEING BUILT OR OFTEN PROPOSED WHEN I LOOK ON THE TOWN WEBSITE.
- It is very difficult to find information on progress/updates/timelines of developments. I have searched Apex's website as well as Wake County websites and this information is not readily available without putting in a lot of time searching and following multiple links with the hope they will take you to the information for which you are searching. It is also not clear how a citizen can find opportunities to participate in the development process.
- It just seems like building is given a green light for any project without thought to keeping the towns look and feel. We shore-horn development everywhere.
- IT SEEMS LIKE EVERY SCRAP OF LAND ON OLIVE CHAPEL AND KELLY RD IS USED TO SQUEEZE IN HOUSING.
- It seems like there are more and more projects underway despite increased resident concern about the explosive growth without sufficient infrastructure. I understand that many of these projects were approved several years ago but that doesn't change the potential negative impacts they could have on overcrowding and traffic. Since we only seem to find out about these projects as they begin, my impression is that Apex could do a better job informing the public on proposed projects and inviting community participation going forward. With the website and social media it is easier than ever to get the notice out.
- It seems that in each election the council winners are for "slow growth" or less development, but I have only seen an increase in development with high density residential areas without planning more stores/businesses. There are also many residential areas planned without regard to infrastructure. The roads are not well equipped to manage so many new people. The sidewalks are also an issue. It would be nice to be able to walk or bike with kids around the town on sidewalks, but they are created in a way that you are forced to cross busy roads several times in order to go in a straight line. There are also many sidewalks that just end. I'm specifically thinking of Apex BBQ/Kelly/Salem Rd. There is no safe way to get downtown or to businesses and schools on Olive Chapel or the Nature Park on Apex BBQ.
- It was a great town, now it has devolved into a bedroom community. Stop clearing land.
- It would be great to have a "go to " place for upcoming projects. If there is one, I do not know of it.
- It's still not clear when/how to provide input to business development plans. We *still* find out about plans only after the planning board has made a decision that can't be reversed.
- Keep improving new housing projects and do very little to improve traffic.
- LABORIOUS CODE AND DEVELOPMENT COSTS ADD UNNECESSARY COSTS TO HOUSING AND BUSINESS DEVELOPMENTS.
- Let the infrastructure catch up with the towns growth. Enough building new residential areas. Build better, not more.
- Limited experience with attending one Planning Board meeting was that members were very arrogant and displayed an elitist attitude.
- LITTLE REGARD FOR TRAFFIC IMPACT AND UTILITY IMPACT.
- Low income housing was disapproved by 82% of respondents but elected officials are doing it anyway.
- More info for upcoming decisions/projects mailed and not just by computer.
- More information provided on proposed projects- done in a timely manner.
- NEED A LETTER FROM PLANNING AND DEVELOPMENT DEPT EXPLAINING HOW TO ACCESS INFORMATION PLEASE.

- NEED MORE COMMUNICATION. I WOULD LIKE A ONE STOP WEBPAGE OF LATEST PROPOSALS AND TOWN COUNCIL AGENDA 8 MINUTES. PERHAPS PUSH THE INFO AS A BLAST.
- NEED TO EXAMINE FUTURE IMPACT ON GREEN SPACES AND INCREASE OF TRAFFIC BEFORE BUILDING MORE HOMES/TOWNHOMES. WE LOVE NATURE.
- New construction, no new roads.
- NEWSLETTER SHOULD BE ELECTRONIC.
- no info available.
- NOT CLEAR WHERE TO GET INFORMATION ABOUT PROPOSED DEVELOPMENT
- Our once quiet little town is being overbuilt. Who approved Lidle? Stupid.
- OVERDEVELOPMENT AND MASS TREE CUTTING IS RAMPANT IN APEX. TOO MANY TOWNHOUSES, THE CAR DEALERSHIP IS AN EYESORE AND THE NEW SHOULD NEVER HAVE BEEN APPROVED
- Planning and development is way behind compared to other cities. Think more future.
- PLANNING DEPARTMENT LACKS LEADERSHIP AND DOES NOT LISTEN TO THE PUBLIC-THEIR SUBMITTING RECOMMENDATIONS
- RESIDENTIAL DEVELOPMENTS ARE BEING BUILT IN LARGE AMOUNTS WITH WHAT APPEARS TO BE LITTLE OR NO PLANS FOR ADDITIONAL SCHOOLS AND SHOPPING AREAS. ALSO WITH LITTLE THOUGHT TO LAND PRESERVATION.
- Road improvements happen after additional development have caused traffic problems. Make developers upgrade roads for intersections as pre conditions to starting construction, not after the fact.
- SO MANY APARTMENTS AND CONDOS GOING UP. THE ROADS ARE JAMMED WITH CARS NOW. IT WILL ONLY GET WORSE THE MORE PEOPLE WHO MOVE IN. APEX-THE PEAK OF GOOD LIVING AND RIDICULOUS TRAFFIC
- Staff's technical review information not easily available to the public. Decisions are made from the "work with the developer" perspective rather than the best interests of the citizens who will be here long after the developer has made their profit and moved on.
- The building boom along Olive Chapel Road, US 64 and other areas is destroying our precious tree canopy, creating additional traffic and infrastructure burdens, and potentially impacting town residents' quality of life. I cannot believe the high-density (and aesthetically displeasing) residential development along Kelly Road and the far end of Olive Chapel.
- The communication to residents is lacking and only communicated post decision.
- THE OVER DEVELOPMENT OF THIS TOWN IS TOO MUCH
- THE PLANNING AND DEVELOPMENT PROCESS IS A FARCE.
- The plans for developing the town seriously risk destroying the character and charm of Apex, which is it's main draw to residents. Apex does not need to try to be a destination town or try to be like other towns of similar size. It is commonly ranked as one of the best towns to live in and sloppy development/over development will destroy that. There should be more robust ways to involve the citizens in the decision making process, including surveys like these and virtual town council meetings that are publicly advertised. Meetings are not currently publicized enough. Meetings are also poorly attended, so using polls from meetings is not an accurate representation of citizens' opinions.
- THE PROLIFERATION OF DEVELOPMENT AFTER THE 2016 TOWN COUNCIL ELECTION HAS CHANGED THE SMALL TOWN FEEL OF APEX INTO A CONDO COMMUNITY
- The rural town that we moved to 12 years ago, is depleted. Farms have sold, ponds drained and houses torn down for countless developments that look just like the last. The developments have few trees and even less with established trees. The Olive Chapel Road area is the most sad

to me. It seems like developments are approved before schools are built to accommodate families. It's sad to see families being transported to far away schools because local ones are capped.

- The Town Council does not give residents the opportunity for input on building in Apex.
- THE TOWN IS ALLOWING TOO MUCH RESIDENTIAL GROWTH WITHOUT SUPPORTING ROADS, SCHOOLS, ETC. TOO MANY TREES BEING CUT DOWN, LOSING THE SMALL TOWN FEEL.
- The town of Apex is overdeveloped with retail and business space as well as overdeveloped with non-affordable housing.
- The villages of apex started with what looked to be a pond feature which would have been lovely. But instead more townhouses were put up. Apex High School was built way too big for its current location. The traffic pattern travelling south on Lake pine over 64 is treacherous. Planned underpasses are not the answer. The Lidl store plopped down right in front of peoples front doors shows no planning or thought went into it.
- There are several locations around Apex with empty retail and office spaces--i.e. Beaver Creek Commons Shopping Center. Rather than build new spaces--we should be encouraging retailers to move into empty spaces! Apex needs more family-friendly restaurants and recreation spaces to accommodate all of the families living here. Apex does not need more storage units and mattress stores.
- There is a lack of affordable housing, seems only expensive neighborhoods get approvals.
- There is approval of far too many townhomes and large homes (2500+ sq ft) on tiny lots. I get that this is more profitable for developers but it is not the kind of homes we want Apex to be known for. If there are going to be townhomes, a substantial number should be earmarked for low income individuals. We don't need to be dropping tracts of \$350k+ townhomes everywhere.
- There is no fair process in place to slow or pace housing development. They blame previous council members.
- There is so much residential development without plans for schools, traffic, or green space. Developers are allowed to change plans significantly without notifying neighboring people.
- There is too much development happening without adequate infrastructure. I don't believe citizens priorities are reflected in the development that is happening.
- TOO FEW RESTAURANTS. DEVELOPMENT ONLY FOCUSES ON NEW HOUSING. HAVE TO DRIVE TO CARY, RALEIGH, OR DURHAM FOR SHOPPING CHOICES AND EATERIES.
- TOO MANY DEVELOPMENTS APPROVED, WITHOUT THOUGHT TO EFFECT ON TRAFFIC, SCHOOL POPULATION, ETC.
- TOO MANY DEVELOPMENTS GOING IN, STOP BUILDING.
- TOO MANY HIGH DENSITY RESIDENTIAL PROJECTS
- TOO MANY HIGH QUANTITY RESIDENTIAL APPROVED AND NOT ENOUGH COMMERCIAL
- TOO MANY HOUSING DEVELOPMENTS!! PLAN FOR THE TRAFFIC BEFORE YOU OKAY BUILDING PERMITS!!
- TOO MANY POP UP SUBDIVISIONS.
- TOO MANY SUBDIVISIONS TAKING OVER BEAUTIFUL FARMS. NEW HOMES ARE TOO EXPENSIVE! TOWNHOMES 300K? SINGLE FAMILY NOTHING NEW UNDER 500K?
- Too many town homes.
- TOO MANY TOWNHOME DEVELOPMENTS, NOT ENOUGH AFFORDABLE NEW SINGLE FAMILY HOME DEVELOPMENTS.
- Too many townhouses/ developments.
- Too much being built in Apex. Can't leave any trees on any corner. Loosing it's small town feel.

- Too much building, need to keep space and be more active in relaxation projects. No parking at sporting events for young people.
- Too much development in a small area.
- TOO MUCH DEVELOPMENT TOO FAST.
- Too much development, esp. townhouses.
- Too much development, prices going up so high.
- Too much growth of high density housing- not enough business development.
- TOO MUCH GROWTH TOO FAST IN HOUSING AND RETAIL FOR CITIZENS THAT ARE 65 PLUS IN AGE
- TOO MUCH GROWTH TOO FAST. INFRASTRUCTURE NOT IN PLACE TO SUPPORT THIS. TRAVEL TIMES GETTING RIDICULOUS IN TOWN. RURAL TOWN FEEL LOST. NO LONGER BEST SMALL TOWN IN AMERICA
- Too much growth. All of the natural areas are being taken over by rental communities, single family homes, etc. The roads and the traffic paths are not reviewed and updated to account for the increase in traffic causing backups and delays. Examples : the intersection of Holt Road and Old Jenks Road and the traffic light at Vision Drive and HWY 55.
- Too much high density/town house development.
- Too much land and tree removal.
- TOO MUCH RESIDENTIAL AND HIGH DENSITY HAS BEEN APPROVED. CANNOT KEEP UP WITH GROWTH, MORE TRAFFIC, ACCIDENTS, NOISE.
- TOO MUCH RESIDENTIAL HOUSING WITH WHAT APPEARS TO BE LACK OF AVAILABLE SCHOOL AND PLACEMENTS.
- TOO MUCH ZONING AND REZONING FOR SMALL STRIP MALLS THAT CONSTANTLY HAVE STORES EMPTY. WOULD LOVE TO SEE TOWN HELP WITH FILLING UP BEAVER CREEK
- Town council has disregarded input from citizens and purposely doesn't inform citizens on process.
- Town Council spending too much money on items that help all citizens- spend on streets, roads, infrastructure without raising taxes,
- Town is wasting money on frivolous eminent domain litigation related tot eh sewer system.
- TOWN REFUSED TO RECTIFY A 1957 MAJOR ERROR (SEWER LINE) PLACEMENT AND TOWN EASEMENT, THAT WAS NOT APPLIED AND NOW TOLD US NEW SEWER HOOK UP THAT WE ARE RESPONSIBLE FOR CONTACTING OTHER NEIGHBOR. WRONG!
- Trees are important to apex, Why the hell did the ford dealership clear cut the sightlines!
- Very limited visibility to development review and decision processes. Using small signs with phone number is not the best route.
- VERY WORRIED ABOUT RECENT AGGRESSIVE TOWN GROWTH AND THE TOWNS ABILITY TO PROVIDE SUPERIOR INFRASTRUCTURE NEEDS LIKE WATER, PARKS, PARKING AND POLICE
- W are growing too fast. I'm concerned about our water resources, roads and schools.
- WAY TOO MANY HOUSES AND STORAGE UNITS AND NOT ENOUGH PROFESSIONAL JOB OPPORTUNITIES FOR CITIZENS.
- Way too many new town homes when the streets aren't sufficient to handle current traffic. Too much "wild" land being developed pushing wildlife out or in conflict with people. Even new recreational areas are just a bunch of sports fields.
- Way too much focus on high density development with very little consideration for its direct affects on infrastructure and quality of life.
- We need more affordable housing.
- WE NEED MORE GROWTH IN APEX. PEOPLE ARE STALLING.

- What made Apex so desirable a few years ago in now being down graded with all the new housing developments.
- WHEN WE ATTEMPT TO FIND INFORMATION AND UPDATES ON CITY PROJECTS.
- WHERE TO FIND INFO? TOWN WEBSITE?
- Would be nice to have an easy way to see what projects are being requested and what is being worked on.
- Zoning issues-having businesses in neighborhoods. Town website is hard to navigate to get to planned development.

Q22b. What department did you contact?

- Animal control.
- BILLING
- BILLING AND UTILITIES DEPT
- building permits
- cemetery information.
- Code enforcement
- CODE ENFORCEMENT
- COMMUNITY CENTER
- COMMUNITY CENTER REGARDING LOST DOG PARK KEYCARD.
- Community center reservations.
- COMMUNITY CENTER, PARKS AND REC
- Curb is broken and needed it repaired
- dog park
- dog park, sign up people.
- Electric
- Electric
- Emailed the utility department.
- FACILITIES
- FIRE DEPT
- FIRE DEPT
- FIRE DEPT
- Fishing license
- FIXING A STREET LIGHT.
- Garbage collection
- Garbage pickup and a housing question.
- garbage/recycling
- Garbage/recycling and Street Lighting
- Greenway issue, missed trash.
- Halle center
- I contacted the recycling department about the potential for a residential composting program. I also reached out to the department for planning and development. In both situations the staff were professional and courteous.
- I forget. He or she helped me, and we were done. Perfect.
- INDOOR VOLLEYBALL
- Information on kids recreation
- Inspection of lawn sprinkle ring system
- It might have been public works
- maintenance of a rental house
- MAINTENANCE, WATER AND STREET LIGHT
- missed garbage collection
- Parks and Recreation
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- Parks and Recreation
- Pedestrian light was not working on Salem St.
- Permits
- Permits
- Permits
- Permits
- Permits
- Permits
- PICKLEBALL info
- Planning
- plot map
- Police
- Police
- Police
- Police
- power.
- PROGRAMS
- Public Works
- Public Works
- Public Works
- Public Works

- Rec & parks.
- REC CENTER
- REC DEPT
- recreation
- recreation
- recreation
- RECYCLING.
- Regarding potholes used online form
- REQUESTED REMOVAL OF DEAD TREE ON MY PROPERTY, GOV'T ACCESS PART, PROMISED BUT NOT DONE.
- senior services
- sidewalks
- solid waste
- Specialized Park and Rec. Programs
- Sports & Rec
- storm water
- Storm water. They fixed the problem, but left the area a rutted up mess.
- STORMWATER AND UTILITY MANAGEMENT
- STREET AND SIDEWALK MAINTENANCE AND UTILITY DEPT.
- STREET CONDITION DEPT
- street light issue
- Street light out
- Street lighting
- Street maintenance.
- street signs
- streets about a hole in sidewalk
- TAX PAYMENT
- The Utilities department
- To get a dog park pass.
- Town Council
- town maintenance
- town maintenance
- Town Manager
- Town Manager and was re-directed to Police Chief
- Town manager office.
- Town mgmt. & planning dept.
- Town of Apex- electrical
- Town of Apex utilities.
- Town walkways/trails
- Trash
- Trash
- Trash collection
- Trash collection
- TRASH/RECYCLING PICK UP
- Utilities
- Utilities

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- Utilities
- UTILITY, ELECTRICITY
- Waste
- waste & utilities
- Waste and Recycling
- waste collection
- waste collection
- waste collection
- Waste department
- WASTE DISPOSAL-GARBAGE COLLECTION
- WASTE INDUSTRIES
- WASTE MANAGEMENT
- Waste Removal, Mayor
- Wastewater
- water
- water
- Water and electric
- Water and electric

- Water and solid waste utilities
- Water Department
- Water Department
- Water usage, trash pickup
- water utilities
- Water/sewer
- water/utility bill
- Yard waste collection
- Yard waste collection
- Yard waste collection
- Youth programs

Q42. What other feedback, if any, would you like to provide to the Town of Apex elected officials and staff?

- 1) FIX NC 55 TRAFFIC between US 64 and US 1. Work with the Railroad or PAY to expand the Railroad bridge in Downtown on 55. It is INSANE. Takes 30+ minutes to go 2.5 miles. I understand that the railroad has a lot of power, but think creatively. 2) Find other ways to control traffic on US 64 other than a money grab with the Apex Police Department. 3) Expand connectivity of local sidewalks around the vineyard station area. With the expansion of the business, foot traffic will increase as well. Having sidewalks that actually connect would ensure the safety of myself and my family when traveling. 4) More Greenways/greenway connections including to the local parks. It's difficult to utilize most local greenways and parks without the use of a vehicle to go and park. 5) Would love to see a spray-ground for my kiddos to use maybe around the Town Hall/Gym areas. Lots of town are implementing these and I think it would go over well with the community. 6) Consider adding a pedestrian crossing on US 64 intersection with Lake Pine. Between the Wendy's and McDonald's. There are many people including myself who utilize that as a path to access the shops and the Lake Pine Park, and you take your life in your own hands each time you cross that street with no crosswalk. 7) Shift construction date forward for the Apex Parkway connection in the Scheffelin Road area. This would make accessing that side of Apex much easier and reduce the NC 55 traffic. I took a training through the Racial Equity Institute and they talked about the concept of police departments being accredited and I would like to know more about racial equity efforts within the police department and if they are accredited and what training and continuing education they require but I don't know how to go about this. Also, I graded utilities low because our house has very low water pressure but it's a hair above the required minimum so the town will do nothing about it. I've lived with this low water pressure in this house for 17 years.
- 1. Thanks for conducting this survey! 2. Please prioritize racial equity initiatives in your current and future work. I see focusing on ""social justice"" issues is an option for future Council priorities. Explicitly stating that Council plans to prioritize racial equity, rather than the umbrella of social justice, would be a powerful way to address government's role in perpetuating systemic racism. Naming this priority explicitly is of the utmost importance - from this survey communication, it does not appear that racial equity is even on Council's radar (I assume this isn't the case in reality, but it is the image this survey gives off by not explicitly mentioning racial equity once). 3. Would love to receive more active communication from the Town. I've seen you on NextDoor (which has been great!!) but haven't seen a ton of other communications. I recall getting a mailer from the Harris Nuclear Power Plant encouraging an open house around a year ago. Getting an invitation like that from the Town would be awesome and can be a great way to reach people who may not use social media or be as active in pursuing information from the Town.
- A community that is inclusive, diverse and one that is environmentally conscience is very important.
- A SPLASHPAD WAS NOT APPROVED IN THE DOWNTOWN PLAN, BUT THERE IS A LARGE DEMAND FOR IT. I HOPE THAT CAN BE RECONSIDERED IN THE FUTURE BEFORE PLANS ARE FINALIZED.
- Add more adult group fitness classes when the center opens back up.
- Add traffic lights to heavily congested areas, add more trees and flowers. See emergency services wearing masks (covid is real.)
- Again, it does not matter what we citizens want or don't want. You let developers rule, damn the tax paying public.

- Apex does a great job at creating a welcoming environment for living and working. Some answers would be different if no covid effecting meetings and interaction with town.
- Apex has good parks, a nice downtown, and places to go, but the sidewalks and bike paths are lacking. The rapid housing development is concerning with so many trees coming down and the construction runoff affecting the streams in the area. There are not enough roads for the number of people moving in and Apex is losing its small-town feel.
- Apex is a great town- slow down the growth. It feels like my native San Diego- very busy. Employees and the town in general do a wonderful job.
- APEX IS BASICALLY A VERY GOOD PLACE TO LIVE
- Area roads that frequently flood need to be fixed to prevent this from happening.
- Attempted break in to our home 2018 while we were sleeping downstairs. Police came & he ran off. Any effort to prevent residential crime is greatly appreciated. We did not have a security alarm system at that time, now we do.
- Balanced growth and keeping our taxes low as possible.
- Basically pleased with town gov't and proud of it's attempt to address social injustice concerns from the past.
- Be up front and honest with people.
- BEING NEW TO APEX AND COVID HAVE LIMITED MY ABILITY TO HAVE KNOWLEDGE TO EFFECTIVELY ANSWER MANY OR MOST QUESTIONS
- Better street signage. The worst I have seen, you have to be almost at the sign to see them. Check some city signs, for example Temps, AZ for good street signs. Need extra ordinary eye to read street signs.
- Bike trails would be helpful. Apex is a great place to raise children. Housing is expensive, hard to downsize and still live here.
- CAN WE WIDEN 55 AND THE RR BRIDGE
- Community events where people come together (I know COVID makes that tough now). Ensure affordable housing. Create green space and connections to that green space without traveling on major roads. Promote diversity.
- Concerns about growth and clean drinking water availability.
- Do not allow new retail building if there are existing empty retail units in the area. It will only mean the old units are left vacant and businesses move to the new units. Improve what is there and leave the space undeveloped.
- DO NOT CUT DOWN TREES FOR NEW DEVELOPMENTS.
- Do not waste tax money trying to widen Williams St. as long as the plan does Not include widening the railroad underpass. The current proposals will never solve the traffic flow because they all have traffic pinching down to one lane at that point.
- Due to Covid-19, I am currently severely under-employed. After living in this town more than 20 years and working in other cities and counties, it would be nice to gain employment right here in Apex. But it doesn't seem like this is the town for jobs at the executive level unless you are in politics or are the business owner. Hopefully that will change, in attracting more employers (or manufacturers) to the area in 2021.
- Emphasis on outdoor recreation.
- Enact rules, like Cary, for yard waste to be on the roads only on collection day. More pickle ball courts for adults. Repave Chantclair drive in Abbingtion. Its been a terrible mess for 10 years.
- Enforce laws that are already in place especially the drivers holding phones. Build a city that we can walk, skateboard or bike around instead of specific only trails. There's no bike lanes, crosswalks or sidewalks or walk/don't walk signals. Signs are spelled wrong or incorrect.

- Enforcement of proper parking on our streets in residential neighborhoods. Also, people do not stop at stop signs making it unsafe. Those responsible should be ticketed.
- Events and camps for kids with special needs, ages 0-10. My child got kicked out of regular programming and too young for other programs.
- EVERYWHERE YOU LOOK, ACRES AND ACRES ARE BEING CLEARED FOR MORE HOUSING WHERE THE HOUSES ARE STACKED ON TOP OF EACH OTHER. TRAFFIC IS GETTING WORSE. WIDEN ROADS BEFORE BUILDING AND SLOW THE BUILDING DOWN.
- Fix the dog park
- Focus on the area that will have the most impact to all residents. (1 example - Adding bike lanes should not come before correcting the inadequate transportation issues). Find creative ways to work with other agencies (NCDOT) to achieve the goals sooner rather than the continued delayed time tables that currently exist.
- GARDEN CLUB, COMMUNITY GARDEN, GARDEN RESOURCES AND OPPORTUNITIES WOULD BE WELCOMED.
- Get more businesses, more retail, more commercial, high end restaurants, gourmet grocery shops and corporate offices to apex
- Great job, curb growth, save trees/natural areas, expand Greenways/bike paths and more bike to school pathways. (Charleston Village to Salem Schools.
- Greater police presence at Skate Park, too many drugs are used.
- Growth is important for many reasons, however, we came to Apex partly because we loved the rural/wooded feel. Unfortunately, this is being demolished by housing developments.
- GROWTH OUT OF CONTROL-TOO MANY APARTMENTS LEAD TO TOO MUCH TRAFFIC-NOTHING IS AFFORDABLE ANYMORE-UNREALISTIC FOR SINGLES PERSON-TRAFFIC IS HORRIBLE AND CANNOT UNDERSTAND WHY APEX ALLOWS U-TURNS ON HWY 64 AT ANY POINT BETWEEN 64-LAKE PINE AND 64-LAURA DUNCAN? THERE SHOULD BE NO U-TURNS ON 64.
- Hope the town looks after the cleanliness of the embankments on either side of the streets/ highways.
- I appreciate the attempts to landscape and design of parks and public property, however, if you cant properly maintain flower beds, shrubs and keep weeds out, you probably should not install the landscape, mowing and upkeep of the landscaping. It is lacking which defeats the purpose of the landscaping.
- I AM DEEPLY DISTURBED BY THE LACK OF RESPONSE TO RECENT CONCERNS OVER SYSTEMIC RACISM IN THE POLICE DEPT. I ALSO DISLIKE/DISAGREE WITH TOWN COUNCIL POLICY OF STAYING SILENT AFTER CITIZENS SPEAK AT MEETINGS. IT LEAVES THE IMPRESSION THAT THE COUNCIL DOES NOT CARE. AT THE VERY LEAST, THE REMARKS SHOULD BE ACKNOWLEDGED AND A REASONABLE TIME FRAME GIVEN.
- I am disappointed in the cleanliness of Apex. It seems we are growing, and our tax base is greater, but it is becoming an ill kept, dirty place. The trash along 64 is terrible. I would also like to see our downtown make an effort to keep up with the Town of Cary. They have businesses that draw people to the downtown area. Apex has nice spots but I would like to see it expand. It's nice to be able to stay in Apex for a night out!
- I am encouraged by the open communication about police and community relations. I would like more opportunities to be aware of what the town has planned as far as social justice issues and accountability for law enforcement. We have a great police force in apex but I would love to be proactive about safe structures to ensure that continues.
- I APPRECIATE WHAT YOU ARE DOING AND GLAD WE CAN RECOGNIZE THERE IS ROOM FOR IMPROVEMENTS.

- I BELIEVE IF WE OFFERED MORE BIKE LANES AND SIDEWALKS, ESPECIALLY IN FRIENDSHIP AREA PEOPLE WOULD BE MORE ATTRACTED TO THIS AREA. IT WOULD ALSO PROMOTE A MORE ACTIVE AND HEALTHY LIFESTYLE.
- I BELIEVE THE TEAM IS DOING A GREAT JOB. KEEP UP THE GOOD WORK!
- I feel the community should invest and require businesses to use ULV light to protect against COVID.
- I grew up in Apex, to me Apex is always home. I am happy to live here and raise my family.
- I HAD A NEGATIVE EXPERIENCE WHEN A TRUCK REMOVING LIMBS FROM MY STREET SHEARED OFF 5 LIMBS OF A CREPE MYRTLE. MY ATTEMPT TO GET AN EXPLANATION TOOK A LONG TIME AND THE RESPONSE WAS "SO, WHAT DO YOU WANT ME TO DO ABOUT IT?" THE MAN WAS APPARENTLY TOO BUSY TO RETURN MY CALLS AND DID NOT OFFER AN ACCEPTABLE APOLOGY.
- I have lived in Apex for over 14 years. Over the past 14 years, the town has grown exponentially -with the development of dozens of new neighborhoods, retail spaces, and offices. Growth can be good - it is a symbol of an expanding and engaged community. We moved to Apex because it was clear the town cared about its community with thoughtfully prepared holiday events and an endearing downtown. We chose Apex over Cary because it seemed to have a more "small town charm" with its green space and thoughtful development of neighborhoods that were safe and well-maintained. Please keep Apex charming and attractive by continuing to serve its citizens with lovely parks, safe walkways, and well-managed traffic. I fear that Apex is starting to outgrow its "small town" character as traffic jams on route 64 and 55 are getting worse by the day and there are more buildings than greenery around. Thank you for the opportunity to provide input!
- I have lived in Apex since December, 2019. so I didn't experience much of the city before the pandemic lock down.
- I hope our town's top priority will be to make Apex a safe and welcoming place for all people. Although I feel very safe in my neighborhood and throughout the town, that is a privilege not all people will share. Apex is a fantastic place to live and I am so happy to be raising my children here. Thank you for this survey and giving the opportunity for input.
- I KNOW OF SEVERAL PEOPLE WHO HAVE HAD PROBLEMS WITH BUILDING PERMITS AND INSPECTIONS. REPORTS OF NOT SHOWING UP FOR APPOINTMENTS AND NOT CALLING. I HAVE HEARD THIS COMPLAINT TOO MANY TIMES FOR IT TO BE RANDOM NOISE.
- I like that you've asked for this feedback, thank you.
- I love that Mayor Gilbert is out there all the time, hyping the town, supporting schools and athletics, supporting police, just very visible and approachable. Police and fire fighters are also very friendly and helpful. I think our growth has outpaced our infrastructure and we need to get a handle on that to preserve all the things that make Apex such a special place to be. The downtown improvement project looks very exciting. I'm just concerned about the number of huge neighborhoods being built that will create major traffic issues and overwhelm our schools, etc. Apex Friendship is a very new school and already overcrowded. I'm not sure how the process works but there needs to be some collaboration between growth projections, and new school sizing/construction.
- I love that we have diverse elected officials. It says a lot about the community. We love living here and we feel very safe. Hopefully after covid, the community will be more involved and work hand in hand with our government to make Apex even better and more engagement.
- I love the greenways and hope those continue to expand. To continue to be the peak of good living, decisions should be made always keeping in mind social justice and accessibility.

- I moved here just before the pandemic and have not been able to experience everything Apex has to offer as I have mostly remained in a bubble of home and work. I don't drive and the lack of adequate public transportation was one of two primary factors in my options for living. There is no sidewalk coverage in places which makes walking riskier and messier, debris/trees blocking the sidewalk aren't addressed despite submitting a request to NCDOT's site, and only offering a bus during a couple hours in the morning and early evening makes it useless to me since I don't work a regular schedule, and I don't see the point in having to transfer 2-3 times for two hours to go 5-10 miles as the crow flies, when I can just take Lyft.
- I MOVED TO APEX JUST FOUR WEEKS AGO. HAPPY TO RECEIVE THE SURVEY, GOOD WORK!
- I really like the plan for connecting greenways in west Apex
- I think Apex is a safe, wonderful place to live. Traffic and roads would be my greatest concern. My drive to work now takes 25 to 30 minutes on Ten Road.
- I think it is past time for a moratorium on residential development.
- I think overall the town has done a Good job of doing all the things right. My one problem with Apex is that development has gone too far. I understand it will either build here or go somewhere else, but how about more green space. It seems the trees don't have a chance around here anymore. Hwy 64 at the edges of town is crowded. I am actually moving out in the next year to Chatham county to get some space between houses. I have lived here for 26 years and really enjoy it, but affordable housing is going away.
- I think there needs to be a better way to contact the waste management company to get help with services. (garbage can replacement) I do not understand how or if we have a recycling program.
- I think TOA employees are some of the best around. I don't know what the secret is there, but keep it up.
- I would be very interested in a town driven high speed internet solution. ATT and Comcast/Spectrum are my only options in Knollwood, and the infrastructure supporting those services is antiquated at best. The service they are offering is hardly adequate and requires multiple calls per month to remove speed capping/throttling. Additionally, I would be interested in seeing an economic study around self generation of power.
- I would encourage our officials to focus on infrastructure improvements happening before corresponding development. Thank you for soliciting feedback.
- I would like to see compost bins and pickup provided by the town as part of our trash/recycling pickup. Providing this service will allow Apex to lead the community towards a zero waste mindset needed for a healthy environment. The current Raleigh landfill is expected to be at capacity by 2040. Apex can lead the way in reducing waste by encouraging composting by making this service standard in our community.
- I would like to see greenways connecting neighborhoods funded and constructed in a more timely fashion, perhaps made a condition of development. If a payment in lieu is provided, it should be earmarked for the purpose, and used in short order. Kelly West is a relatively old and established neighborhood and supposedly a greenway along the storm sewer easement has been planned for years and never funded.
- I would love to see a bigger more visible sign on land that is being developed with a URL or project # for more information instead of the tiny public notice signs used now.
- I would love to see some of the neighborhoods cleaned up and more law enforcement in some of the neighborhoods- loud music. Its not a bad place to live, but I know of one neighborhood I just feel like Apex Town does not care.

- ID LOVE TO SEE MORE SOCCER FIELDS AVAILABLE FOR THE RESIDENTS AND THE LIGHTS TO BE ON FOR THE DARK HOURS
- IF THE STATE OF NORTH CAROLINA BUYS THE S LINE THROUGH APEX, PLEASE TRY TO RENEGOTIATE AN AT GRADE CROSSING FOR THE PEAKWAY
- If you are going to build, make sure you plan ahead for traffic flow. My commute time has doubled over the past 14years.
- I'm a bit concerned about the structural integrity of the bridge near 55/Salem Street. Having exposed rebars could lead to early bridge failure which could be dramatic. Is anything going to be done about this? Other than that, quite happy to be living in Apex. Happy new year!
- I'm just happy to be a part of this community.
- in Kelly West, the town tried to fix a drainage issue. They failed in this repair. The drainage is still causing water over the sidewalk and is a slip/trip hazard.
- It is important for the city to maintain social justice across all ethnic groups. We need more retail.
- JUST KEEP THE LINE OF COMMUNICATION OPEN
- Keep Apex from getting too big, it's not the small town feel anymore. My taxes are up & up, can you curb those?
- Keep infrastructure at the top of list.
- Keep up the good work.
- Keep utility projects where they belong. Not in the middle of residential areas. The town should fix this and do the right thing for the people who are being affected by this horrible mistake the town council is responsible for.
- Lawn waste- this should only be done after storms. 2x a yr. for leaf pick up and 1x yr. for Christmas trees (or 1x qtr. for large tree waste.) It makes the streets ugly without grass and yard trash & cost a lot of money tax payers should not pay for. Encourage mulching of grass and better environmental impact. Thx for sending this out. Maybe do it electronically in the future.
- LIKE THE GROWTH BUT DON'T WANT IT TO GO TOO FAST AND EFFECT THE OVERALL QUAINTESS.
- Lines/arrows on most roads need to be painted, this is a safety issue, especially driving at night.
- Lived in Apex for 18 yrs. Have seen growth. The Parkway was a nice addition. Highway 5S remains a nightmare and we avoid it. We lived in Waterford Green and moved due to traffic problems. The new areas expanding out, Olive Chapel, is a god direction. Please fix the road system. We don't want anymore mattress stores. We need a hobby craft store.
- LONG TERM PLANS NEED TO BE DISCUSSED WITH THE HOUSEHOLDS THAT ARE IMPACTED, AND READDRESSSED/DISCUSSED AS HOUSEHOLDS CHANGE OWNERSHIP.
- Make fire and police our number one priority. Thanks for the survey.
- Mayor J Gilbert is the best.
- Mitigation of train horn blowing.
- More affordable housing is needed. Not just high end everything. Traffic sucks. The cops are arrogant and don't promote unity in the community. They are a bunch of young arrogant millennials. Quit overbuilding.
- MORE BENCHES AT APEX NATURE PARK ON EVANS ROAD. CREATE NICE RESTING AREA AT THE CORNER OF APEX BBQ RD AND EVANS ROAD OVERLOOKING THE SOCCER FIELDS. CURRENTLY AN UNSIGHTLY MESS. NICE CREPE MYRTLES WITH BENCHES. BIKERS CAUSE SAFETY ISSUES, NEED BIKE LANES.
- MORE ENVIRONMENTAL INITIATIVES SUCH AS LIGHT POLLUTION. ALSO, WE DESPERATELY NEED MORE SIDEWALKS AND BIKE LANES.

- MORE TRAFFIC LIGHTS, BETTER LOCAL STREET CONDITIONS, STREET LIGHTS WITHOUT LOW ENERGY BULBS. DOWNTOWN NEEDS TO BE MORE DIVERSE AND RACIALLY FRIENDLY.
- MORE TREES PRESERVED. NORTH RALEIGH 30 YEARS AGO DID AN EXCELLENT JOB BUILDING NEIGHBORHOODS WITHOUT CLEARING TREES.
- My husband and I work 50 plus hours outside of Apex. Way too much residential construction, no where to work, no space in schools.
- Need elected officials who are grounded in values consistent with our culture. Mayor doing best he can working with outsiders on council.
- Need to improve garbage recycle. Sometimes I saw they collected both garbage and recycle into one truck!
- Need to prioritize installing walks. Follow up and enforce landscaping requirements.
- New development is underwhelming. Appears we really are not on the radar for anything nice.
- Not enough consideration given to existing communities or traffic flow when approving new developments/businesses. Not having or enforcing adequate buffers or landscaping.
- Older folks would like single story homes but not necessarily in a retirement community. We have a lot of younger neighborhoods.
- Open up all youth activities by the community center now! Need to do a much better job of planning and supporting infrastructure(roads, schools) to support approved growth.
- OUR MAYOR IS DOING AN EXCELLENT JOB WITH COMMUNICATION TO THE COMMUNITY. SAVE SOME LAND FOR FUTURE HOUSING AND NOT BUILD ON ALL OF IT NOW. SOME OF US WANT TO RETIRE IN 15 YEARS SO WE MAY WANT TO BUILD NEW HOMES BY THEN.
- OVERALL GREAT COMMUNITY. CLEAN AND SAFE PARKS, PLAYGROUNDS AND GREENWAYS MAKE THIS PLACE SPECIAL. UPKEEP AND EXPANSION OF THESE IS KEY.
- OVERALL THE TOWN OFFICIALS DO A GREAT JOB AT KEEPING OUR TOWN SAFE, BUSINESS ACTIVE, AND SAFE AS WELL. THE POLICE DEPT NEEDS A REVAMP OF TRAINING ON HOW TO DEAL WITH HISPANICS OR BLACKS. OFFICERS LIKE KD BARROW AND DI ROBERSON AND A FEW OTHERS GIVE A BAD NAME TO THE DEPT. I HAVE BEEN HUMILIATED AND TALKED DOWN TO. THEY AUTOMATICALLY THINK IF YOU HAVE A SPANISH LAST NAME THAT YOU CANNOT SPEAK ENGLISH. WE ARE A COMBINED COMMUNITY AND THEY NEED TO NOT STEREOTYPE . I AM A CITIZEN AND SHOULD BE TREATED WITH DIGNITY AND RESPECT. POLICE DEPT NEED TO KNOW THAT NOT EVERYONE IS A CRIMINAL AND THEY NEED TO TREAT PEOPLE WITH RESPECT.
- PACE OF GROWTH EXCEEDS INFRASTRUCTURE.
- PEOPLE FLOCK HERE FOR THE SMALL TOWN FEEL. WE ARE LOSING OLD FARMS AND FIELDS TO TOWNHOUSE DEVELOPMENT AND IT IS DETRIMENTAL TO THAT VIBE. SMALL BUSINESSES FIND IT HARD TO GET A FOOTHOLD.
- PHONE ACCESS TO CITY OFFICIALS AND DEPTS. SENIOR EXERCISE PROGRAMS AT COMMUNITY CENTER VERY DISAPPOINTING, VERY LOW CALIBER. ENFORCE SPEED LIMITS. MORE OPPORTUNITIES FOR IN PERSON COMMUNITY INPUT. WEBSITES AND SOCIAL MEDIA ARE NOT SUBSTITUTES FOR ACTUAL COMMUNICATION.
- Pickleball has become a craze for our over 50 crowds and there are just not enough courts in Apex. Conversion of some tennis courts might help.
- Plan development and hold them to a high quality standpoint. Decrease the density.
- PLEASE ADDRESS THE MUD AT THE EVANS RD DOG PARK. THANKS.
- PLEASE ATTRACT MORE RESTAURANTS-WE NEED A SALAD RESTAURANT AND MORE NON CHAINS
- Please bring back the orange bag clothing recycling program to weekly trash pick up service.

- PLEASE BUILD GREENWAYS AND CONNECTING SIDEWALKS TO BUSINESSES AND PARKS. PLEASE! DO A BETTER OR DIFFERENT JOB OF GETTING INFO ABOUT THE TOWN OUT THERE.
- PLEASE CONSIDER CREATING DOG PARKS WITH ASTROTURF AND PROVIDE MORE WATER FOR PETS. PLEASE CONSIDER AN ANTI-LITTERING CAMPAIGN AND MAJOR CLEAN UP EFFORTS. PAVE THE ROADS AND PROTECT DRIVERS FROM DANGEROUS DROPS FROM STREET TO GRASS.
- PLEASE CONTINUE DOING GREAT WORK. PROTECT AND BUILD LEGISLATION TO PROTECT OUR ENVIRONMENT AND GREEN SPACES. ENOUGH HOUSES, MORE PARKS. DOWNTOWN COULD BE EXPANDED A BIT AS WELL WITH MORE SHOPS/WIDER ROADS (IF POSSIBLE). PLEASE ADDRESS STORM WATER RUNOFF IN RESIDENTIAL AREAS.
- PLEASE FOCUS ON ROADS. REPAVE. OLD APEX ROAD TO THE CARY BORDER. COMPLETE APEX PEAKWAY. STOP WASTING TIME AND TAXPAYERS MONEY ON AFFORDABLE HOUSING, MASS TRANSIT, AND PROMOTING HIGH DENSITY HOUSING. MAKE THE POLICE STOP THEIR OVER ZEALOUS ENFORCEMENT OF STOP SIGNS.
- PLEASE INVEST IN TECH, ONLINE SURVEYS AND COMMUNICATION. WE NEED MORE PUBLIC TRANSIT ROUTES, LIGHT RAIL AND SIDEWALKS AND TRAILS TO RTP TO ATTRACT GOOD NEIGHBORS.
- PLEASE KEEP THE SMALL TOWN, RURAL FEEL. INTERESTED IN SIDEWALKS/ GREENWAYS CONNECTING NEIGHBORHOODS TO TOWN. (RUNNING/WALKING SAFELY). INTERESTED IN SMALL SANDWICH/SALAD SHOPS (LIKE DICED).
- PLEASE MAKE HOUSING DEVELOPERS CONTRIBUTE TO SCHOOLS/PARKS/ROADS/RETAIL AS PART OF BUILDING HOMES IN APEX. PRIORITIZE FIRST TIME HOME BUYER TYPE HOMES AND NOT MCMANSIONS. PLEASE DON'T BUILD ROADS THROUGH EXISTING LOW INCOME HOUSING.
- Please make improvements to the Tobacco Trail at the Apex end. It needs to be rakes, graded, and fresh gravel applied.
- Please run more radars for speed control. Please consider more public transportation like buses like Cary.
- PLEASE SLOW DOWN DEVELOPMENT UNTIL 55 AND TRAFFIC FLOW AND INFRASTRUCTURE CAN BE IMPROVED
- PLEASE SLOW GROWTH-PLEASE PLAN INFRASTRUCTURE FIRST
- PLEASE SLOW THE DEVELOPMENT. THE ROADS ARE NOT READY TO SUPPORT ALL THE TOWNHOUSE COMMUNITIES THAT ARE SPRINGING UP. TOO MANY RETAIL STOREFRONTS ARE UNOCCUPIED YET. YOU ARE ALLOWING MORE DEVELOPMENT. WHY?
- Please stay away from political issues.
- Please stop building more houses and apartments. If a disaster should happen, we could not exit anymore. No water, no food. Ruin our community. Parking would be like NYC, on some streets it already is. Should park only on side streets.
- Please stop building so many new developments. People that move to Apex move here because it's not Cary...stop trying to become the next Cary.
- Please stop letting developers build so many townhomes and not leaving natural space and trees. We need uniformity in terms of zoning as the Crossroad Ford should not have been zoned so close to residential homes.
- Please try to control the insane growth pace, need infrastructure to support it. Also, need to bring in more businesses to grow tax base so that it does not all end up on our shoulders.
- Please, please stop clearing the trees and putting up sprawling houses. Apex used to be a lovely small town, now it is so congested and crowded. It's sad to see deer and wildlife wandering in the streets at night with nowhere to go. I can't lie in my bed at night without hearing the sounds of cars racing on 540. It used to be so quiet and peaceful here. My daughter would

complain every time she would come home from college because more trees were cleared for another batch of townhomes. Where are all these cars going to go? I'm running out of side roads to take. Who approved the huge lot of townhomes on Salem Street by the Baptist church/Laurel Park. That road will never be able to accommodate the traffic. The essence of Salem Street has been ruined by the hideous car dealership. It used to have a cute small-town feel... and who approved Lidl in the middle of all those townhomes! We drove up to Richardson to look at Christmas lights and were flabbergasted by the amount of trees that were cleared for hundreds of ugly townhomes. What a shame! The Town of Cary has plans to put in a fantastic park downtown. I wish we could have something like that. The Seymour Athletic fields are nice, but the actual trails in the park (the wooded frisbee course) are so soggy and totally unusable after a rain storm for days. We actually call it the "Swamp Park". Crowder is the best park, but that is a county park. Lake Pine gets so crowded, it isn't relaxing to walk there. We need parks, not more sprawl. How about adding some bike lanes? I'm tired of getting stuck behind inconsiderate packs of riders on the Parkway or Hunter Street. I just feel sad that the town I've grown to love has been sold out to the greedy developers who continue to rape the land and then move on to next winner of "Best Small Town in America". We could have done so much better. Thanks for letting me vent!!!!

- Prior to moving to NC, we lived in a community that developed at a pace that overtook the resources. Development should not burden water resources or infrastructure. It's a dangerous slippery slope. You must safeguard water for your citizens. Our previous town was buying it from other communities. Please avoid a similar situation here. That is a very vulnerable position to be in. Also on the subject of water, flooding and drainage seem to be a significant issue here. Beaver Creek looks like it has not been dredged out perhaps ever (?) Water tables shift and change and the community needs to be responsive to avoid casualties to property and persons. Thank you
- Provide more lighting in all areas of the town (residential and commercial.) More single family smaller homes (affordable) and high-end. Business and infrastructure development. Widen 55 thru town to reduce traffic jams.
- Public transportation- needs to run downtown. Why deprive other citizens from the downtown experience.
- Question # 33- they are all very important to us.
- QUESTION 1 POLICE AND FIRE SHOULD BE SEPERATED.
- Rate of expansion is way too fast which has resulted in over crowding of downtown restaurants and excess traffic on 55. The proposed Apex Parkway Bridge will not solve our problems, but create an eye soar.
- Rec programs for kids would be great if you have them. Why cancel a program like Tennis when it is easy to ensure social distancing? Please have the athletic programs for children/youth in the Spring of 2021. The children need this outlet - even with the concerns of COVID.
- Regarding traffic control: Frequent running of red lights on Hwy 64 at Lake Pine. Not a rare event with significant risk of injury or death. Also at Laura Duncan/Hwy 64 intersection.
- Revitalize older infrastructure (William Street near Apex Middle) would give greatest boost in appearance to those visiting. Love everything else about Apex.
- ROAD MAINTENANCE. ROAD IS NOT FLUSH WITH BRIDGES, THERE IS ALWAYS A LOW SPOT THAT CAUSES DAMAGE TO TIRES AND SUSPENSION COMPONENTS. MAKE SURE PAVEMENT IS HIGH ENOUGH TO MEET BRIDGES AND OVERPASSES. PLEASE CHECK BRIDGES ON BEAVER CREEK ROAD AND HIGHWAY 55.

- Safety matters. More police patrolling parks, residential areas- daytime, evenings and night. More athletic programs added to the youth programs. Continue to engage the community in the "happenings" of Apex.
- SIDE WALKS THAT ACTUALLY CONNECT AND GO SOMEWHERE
- Sidewalk on corner of 5S and south Salem has been dangerous and unusable since demo for Holt & Sons. People in my neighborhood (Justice Hgts) use the sidewalk as personal parking, putting pedestrians at risk.
- Sidewalks need from police/fire station and Kelly Road to Apex BBQ. Access Evans Road Park. Where sidewalk starts Crockets Ridge. Pedestrian walkways Olive Chapel/ Apex BBQ.
- Slow down development. Give more thought to where and what type of commercial development is allowed. Stop perusing out of control development.
- Slow the growth so we can catch up.
- Slow the residential growth. Please do something to alleviate traffic jam pattern from Olive Chapel Road to Us 1, all on Rt 55. This should have been fixed decades ago.
- Solar rates need to change. It is not fair that I and other citizens that do not have solar are subsidizing solar. The town paying the solar customers for what their systems generate the same rate as what they charge customers for power is wrong. The town is losing money and someone is paying for it a s it's not the solar customers.
- Somehow we have to do a better job of combining home building with adequate school capacity, utilities, safety (fire & police) and transportation. You can not entice people to move here and have no way to educate their children, keep them safe and provide adequate roadways for increased traffic.
- Stop adding new home developments. Invest in small businesses and revitalizing abandoned stores, buildings and homes. We don't need a grocery store, nail salon, mattress center in every square mile, it is ridiculous to believe that residents are unable to drive a few minutes in order to do their grocery shopping. Stop cutting down trees, start planting trees. Bring Apex back to what it once was: a unique small community instead of a copy of any other suburban town.
- Stop and think about approving more building. The main reason we moved here was the small town feel and nice neighborhoods. Stop building apartments and townhomes too. So not needed all over.
- STOP building businesses in neighborhoods. The city building codes need some serious editing. This is the one thing I cannot stand about Apex. For example we have a lovely neighborhood and in front of it is an office building that sits empty. It looks awful, like no-one had any thought.
- Stop building homes/offices- improve what we have now. Stronger sense of community- communicate effectively, modernize tools. Sustainable, meaningful growth, grow in phases.
- Suggested a stop sign at the corner of Waddle and Windy Road to help meter the traffic. Was advised that stop signs are not used to control traffic. I thought they were.
- Terry Mahafey is a wonderful source for town business. Thank you for your posts.
- THANK YOU
- THANK YOU FOR ALL YOU DO. PLEASE KEEP TOWN THRIVING. LIMIT RESIDENTIAL DEVELOPMENTS AND APARTMENTS.
- THANK YOU FOR DOING THIS-I LOVE LIVING IN APEX
- THANK YOU FOR SENDING THIS OUT, I AM EXCITED TO SEE THE RESULTS AND PROGRESS THAT COMES FROM IT.
- Thank you for the opportunity to give feedback. Great job overall!
- Thank you for the survey.

- Thank you for your service to our Town. Residential growth in Apex is out of control. Our town in not built to sustain so many people and quality of life has been significantly negatively impacted over the last decade.
- Thank you!
- THANK YOU! LOOKING FORWARD TO THE REPORT.
- THANKS
- Thanks for the opportunity to provide some feedback. And thank you for the jobs you are doing to keep Apex wonderful.
- Thanks for the survey. In general ToA does good work. Please no more Costcos (or equivalent).
- The American people are so much better than the news agencies portray. Most of us get along despite differences. It is our hope that folks of Apex treat each other with goodness, kindness, smiles, courtesy, and the room to have opposing views without shaming, censoring, or firing. Our country was founded on seeking the truth, and allowing for free thought, worship, and speech. For the most part, we see this done well and beautifully in Apex. We are proud to live here and love on our citizens even when we don't see eye-to-eye. Thank you for all you do to help Apex citizens feel safe and free to agree or disagree with any policy.
- THE AMOUNT OF HOMES/TOWN HOMES IS UNREAL. I FEAR TRAFFIC WILL BECOME HORRIBLE. HAPPY WITH OUR LEADERS, POLICE, FIRE. KEEP UP GOOD WORK.
- The building or overbuilding will only be sustainable if the infrastructure exists or is developed to support it. If it takes me 30 minutes to get anywhere because development is only supported by existing 2 lane roads, what's the point?
- The clear cutting of Apex is out of control. Apex is getting boring. Needs more interesting and fun places to eat and gather. HS and Cary have so many new restaurants opening or already opened. We have to go there to see new places.
- The Council is doing a great job in planning and development. Continuing efforts are appreciated and needed to ensure future health for our City of Apex.
- The fire/police station at the corner of Kelly/Apex bbq roads has extremely bright parking lot lighting that floods the adjoining neighborhoods with light at night. I understand the need for lighting, but please consider replacing the existing lights with lower-profile that project less direct light into the neighbor's homes.
- The fork of Tingen and Salem Street needs to be addressed. There is often traffic at busy times due to not having enough room for both those turning left and those making a right. The connection of Apex Parkway would make a huge difference.
- THE HIGHWAY 55 TRAFFIC PROBLEM UNLESS FIXED WITH MORE LANES FOR TRAFFIC WILL CONTINUE TO STIGMATIZE APPEX. OLD RALEIGH ROAD HAS BECOME UNSAFE WITH THE PIECE MEAL WIDENING OF TRAFFIC LANES. ENCOURAGE THE STATE TO COMPLETE WIDENING OF ALL LANES TO A FOUR LANE ROAD.
- THE MOST IMPORTANT THING TO MY FAMILY IS IMPROVEMENT OF INFRASTRUCTURE.
- THE PLANNED BUT NEVER DEVELOPED GREENWAY BEHIND MY HOUSE NEEDS TO BE MAINTAINED. THERE ARE DOWN TREES AND BIG WATER POT HOLES THAT ATTRACT MOSQUITOS. THEY HAVE NEVER BEEN REMOVED OR FILLED.
- THE ROADS ARE A REAL PROBLEM SCHOOLS ARE SUFFERING ALSO FROM OVER DEVELOPMENT.
- The town of Apex is overdeveloped! The construction of more retail and office space while older sites with buildings remain vacant is a crime. How many supermarkets and strip malls are needed? Just because there is a corner of Apex with a tree on it does not mean it should be developed for another retail business or unaffordable housing development.

- There are too many police officers. There is too much policing for minor traffic violations. We do not have an excessive speeding problem creating a public hazard. We do not need a rapid response police force (i.e. SWAT/HRT) with snipers and high capacity rifles. This is a waste of public money. They should start with a 20% reduction in police force with an associated decrease in equipment/training and they will see that no meaningful change in crime will occur over the following 5 years.
- There was little asked about educating out kids. We do not need social justice instruction. We need children to learn STEM subjects so they will not be left behind social justice issues. Don't help people, put food on the table. Leave that to the family where it belongs not in the schools.
- THIS IS A CENTRAL LOCATION TO BOTH DURHAM AND RALEIGH. PROPER BALANCE BETWEEN GROWTH AND COMMUNITY SHOULD BE EMPHASIZED DURING PLANNING
- THIS SURVEY IS EXCELLENT! NEXT IS ACTION! NEED MORE INFORMATION ON HOW TO GET INFORMATION ON WEBSITE. CONGRATS... GOOD LUCK.
- Three other points to mention: The traffic in Beaver Creek Commons needs traffic lights or traffic circles. I'm not sure if that is a town or development issue. We're not thrilled that the town resells power from Duke Energy back to us. I wish land was more affordable and available that we could afford multiple acres live in the woods. We'll sadly have to move away to afford it. Overall, we have loved living and raising a family here. Thank you for asking for input.
- Too many housing developments are being approved without improvement of roadways and traffic patterns. Safe pedestrian cross walks in the downtown space given amount of pedestrian traffic.
- Too much growth of multi-housing units and too much clear-cutting of the natural resources will dramatically change the personality and charm of Apex. Limit growth that would require widening of highways. Remember, Apex isn't Cary. We like the small town feel and friendliness that makes Apex such a wonderful place to live.
- Too much high density development on existing infrastructure. Focus on improving/preserving the unique character of Apex and approach new development strategically with that goal in mind. I am concerned the downtown additions will damage the "quaintness" of downtown so approve based on the above. Infrastructure including roads should be a top priority. Worry less about bringing large companies into Apex there isn't room frankly and our character is better served by being an escape from that and a place people feel at home with good recreational options.
- TOO MUCH TRAFFIC. TOO MANY MULTI-FAMILY RESIDENCES, NOT ENOUGH SMALL BUSINESSES AND TOO MANY CHAINS. TAKES AWAY FROM APEX HISTORY AND TOWN CHARACTER.
- Town council was responsive to residents in protecting Walden Woods from flooding and issues due to Morris Acres project. I appreciate it. Emphasis on Greenways, parks, and protecting valuable land. Of course, this must be responsibly with adding smart business development to grow the tax base. Apex is awesome! Please keep it improving.
- TOWN PLANNING DEPT NEEDS TO STOP GRANTING PERMITS WITHOUT A GROWTH PLAN-FIRE THE DEPT HEAD-FIX THE POTHOLES
- TRAFFIC FLOW ON 64 COULD BE IMPROVED
- TRAFFIC ON HWY 55 AT SALEM ST AND THE PEAKWAY AND SALEM ST IS HORRIBLE. HAVING 2 SCHOOLS AND THE ADDITION OF ALDIS AT THE PEAKWAY AND LAURA DUNCAN WILL MAKE TRAFFIC EVEN WORSE. WHY ANYONE THOUGHT HAVING 2 SCHOOLS SO CLOSE TOGETHER WAS A GOOD IDEA, I DONT KNOW
- Very interested in ATT connection to Greenway, Parkway Bridge over Salem Street and R/R. Add sidewalk between post office and Walgreens along NC55.

- Very pleased that I chose Apex 20 years ago. Quality of leadership during those years has been excellent.
- WANT BETTER FISHING, NOT ENOUGH ACCESS TO FISH AT LAKE PINE. BETTER BASEBALL FIELDS AND DRAINAGE, TOO MUCH SUNSHINE.
- WE ARE FROM NC, BUT MOVED TO APEX 4 YEARS AGO. WE LOVE IT HERE AND WANT TO RAISE OUR FAMILY HERE. LOVE THE COMMUNITY EMPLOYERS AND COMMUNITY PARKS AND EVENTS. IT MAKES ME SAD TO SEE NEW DEVELOPMENTS CLEAR CUT ALL TREES TO BUILD NEIGHBORHOODS. MATURE TREES INCREASE PROPERTY VALUE. REMOVAL OF TREES DECREASE PROPERTY VALUES. WOULD LIKE TO SEE REQUIREMENT TO KEEP MATURE TREES ON EACH NEW DEVELOPED PROPERTY
- We are happy here. Moved back after 5 years away and glad to be back. It is busier/more development but that is to be expected.
- We are often disturbed by fireworks on holidays. I would like to see stricter enforcement of existing regulations regarding fireworks in residential areas.
- We ave lived in APEX over 50 yrs., we are happy with the overall govt services except our backyard neighbor dog barking. The Apex police always respond to our calls quickly. They are the most efficient to stop the dog barking. We really appreciate the Apex police's help!
- We can't sacrifice quality of life in Apex for growth.
- We don't need jobs in apex! We have plenty of jobs in the region. We need amenities. Why are we catering to low value jobs like car dealerships which bring little to the town? Apex police should protect Apex citizen rather than being a weapon of any poor girl in a skimpy shirt. If some 6'4 black dude showed up and asked for help robbing me, I'm sure the cops would have shot him the way they should have shot her!
- We live in the Villages of Apex in a single family home. I am concerned about cars parking on both sides of the street. Makes it difficult to maneuver around both cars esp. if there are oncoming cars or children on bikes/scooters. Safety concerns.
- WE LOVE APEX, BUT WORRY THE RESIDENTIAL GROWTH IS TOO MUCH FOR THE SCHOOLS AND ENVIRONMENT. WE WOULD LOVE TO SEE MORE THOUGHT PUT INTO THE OVERALL TOWN PLAN SO THAT OUR SCHOOLS AND COMMUNITY ARE NOT OVERWHELMED BY THE AMOUNT OF PEOPLE MOVING TO APEX.
- We love Apex.
- We love living here.
- WE LOVE LIVING IN APEX
- We need better communications by other than electronic sources, more mailings.
- WE NEED HIGH SPEED FIBEROPTIC INTERNET THROUGHOUT THE TOWN BOTH IN RESIDENTIAL AREAS AND BUSINESS COMMERCE AREAS.
- We need more communication from town council and live people that answer the phone for each department.
- We need to slow the growth down. It strains the schools, roads and businesses.
- We need town council members to live in areas they represent. drive my roads, go to my schools, and experience my Apex.
- We've honestly missed hearing from our elected officials during COVID. We see the municipalities in neighboring towns speak out and guide their community through these times and our town has been relatively quiet. I really had felt like a total lack of communication, which is challenging and disappointing. Our community of residents and the business owners are having to take on the extra burden to enforce mask mandates and promote CDC health guidelines themselves, which puts us all at risk for less than ideal interactions(of which there

have been plenty). It's been challenging and we have missed leadership through this. The website is a little clumsy to navigate, I know it's new and it takes times to work it all out, but it's just frustrating really. I would also love to see more consistency in social media communications. Keep us updated not just about what's happening at the TOA, but also more about our community and it's people. I would love to see more heart in the storytelling. We have such an incredible community here, it would be awesome to see that shared by the town more. Oh, more art! We love how towns like Cary, Sanford, Fayetteville, and Pittsboro have been incorporating more public art opportunities. They are fun and make those towns feel so vibrant! I think our town would benefit from livening up our expression a bit and bringing in some arts and music! Thank you for the time to share! We love Apex and look forward to growing with it.

- WHEN ARE YOU GOING TO FINISH THE PEAKWAY? WE NEED MORE SIDEWALKS, ESPECIALLY WHERE THE SPEED LIMIT IS 45. REMEMBER SAFE- SIDEWALKS ARE FOR EVERYONE.
- WHEN WILL THE TOWN BE HAVING A MARCH FOR THE WOMAN WHO WAS SHOT AND KILLED IN DC PROTESTS? JUST LIKE YOU DID FOR GEORGE FLOYD
- WHERE I LIVE, I RARELY GO TO APEX. H-S IS TOO CLOSE AND ITS TOO FRUSTRATING TO GO TO APEX. I CONSIDER MYSELF A HS RESIDENT
- while growth is great, it also needs to be done plan-fully. Schools and roads need to be in place to support population. Want to maintain the community feel and benefits that draw people to Apex in the first place. Increased restaurants and medical facilities, increase revenue tax dollars, small businesses give unique, local feel.
- Why do you bother having meetings about plans, etc. , when our input does NOT matter?!
- Widen 55/Williams St. Find a way to make railway bridge 4 lanes.
- Widen Williams street.
- WORK FOR OUR LORD. ENCOURAGE BLOCK PARTIES, PEOPLE NEED TO INTERACT MORE. DONT SPEND FOOLISHLY. THANKS FOR LEADING OUR COMMUNITY. GOD BLESS YOU ALL
- WOULD BE NICE TO KNOW MORE EVENTS AND CURRENT OFFERINGS.
- WOULD LIKE TO SEE ART AND MURALS IN THE DOWNTOWN AREA. ALSO OUTDOOR ART SIMILAR TO RALEIGH ART MUSEUM WALKING AREA.
- Would like to see more open support for social justice issues like BLM, and understanding that racial equality=more \$\$ and safety for all.
- WOULD LIKE TO SEE SOMETHING DONE ABOUT THE FLOW OF TRAFFIC IN BEAVER CREEK SHOPPING AREA. SPECIFICALLY THE INTERSECTION OF ZENO ROAD AND BEAVER CREEK COMMONS DR MAKING A LEFT FROM ZENO RD ONTO BEAVER CREEK COMMONS IS NEARLY IMPOSSIBLE AT BUSY TIMES OF THE DAY
- WOULD LOVE TO SEE ADDITIONAL RESTAURANTS/RETAIL DOWNTOWN THAT ARE NOT CHAINS. HOLLY SPRINGS HAS DONE SOME GREAT MIXED USE AREAS. MORE BIKE LANES CONNECTING GREENWAYS. OVERALL VERY PLEASED. THANK YOU
- Would love to see more sidewalks. Would love to see more of Apex Parkway connected.
- YOU ARE DOING A GREAT JOB. I DO WORRY ABOUT OUR CURRENT GROWTH AND THE ABILITY OF OUR INFRASTRUCTURE TO HANDLE IT. ONE MAJOR FOCUS WOULD BE ON WATER AVAILABILITY GIVEN GROWTH. WILL WE HAVE ENOUGH DURING DROUGHT CONDITIONS?
- You should keep your campaign promises.